



## Tips For Calling Venues to Ask About Accessibility

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1. Many people don't understand the word "accessibility" or even "handicapped." It is wise to ask about "wheelchair accessibility" instead  
ex: Can a wheelchair enter through the main entrance?  
Can a wheelchair easily fit in the restroom stall?
2. **Be sure to ask the person you are speaking with if they have personally seen what they are telling you.**
  - If the person hesitates in any answers, ask them to please check and let you know.  
Sometimes this may entail calling you back.
3. Parking - "accessible parking"
  - How far is it from the accessible entrance?
  - How many spaces are there?
  - Is there a "drop off location" - is there a place to sit at that location?
4. Entrance -
  - Where is the accessible entrance?  
if other than the main entrance, ask if it is always open or must someone be contacted to open it.
5. Restrooms -
  - What type? single occupancy, multi-stall
  - Where is restroom located? What level is it on?
  - Is hallway leading to restroom wide enough for wheelchair?
  - If multi-stall, is the stall large enough to accommodate a wheelchair? Enough room to turn in it?
  - Are there handrails? high toilet, accessible sink, soap, etc?
  - How easy/difficult is entrance and exit?
6. Theaters
  - Are aisles lit?
  - Do aisles have handrails?
  - Steps or incline to seats?
  - Wheelchair and companion seating?
  - Are there seats available for people who cannot easily do steps ?
7. Restaurants
  - What type of seating is there? (tables, booth, banquettes)  
Amount of space between tables - can a wheelchair easily get through?
  - Are there any steps to get to restrooms?
  - Are there steps to various dining areas?
  - Be specific about where you need to sit.
8. Hotel rooms
  - Be very specific about your needs (roll-in showers, handrails etc.